

Rafael Ramaisen

Senior Product Designer (UI-focused)

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SUMMARY

Product Designer with 10+ years of experience designing SaaS platforms, dashboards and complex infrastructure interfaces. Specialized in scalable design systems and translating complex technical requirements into clear product experiences. Led UI/UX for the MWS CDN platform at MTS Digital, an enterprise infrastructure product used by developers and DevOps teams and awarded Digital Stars 2024 as the best external product.

EXPERIENCE

GuestMe — Product Designer (UX/UI) — Jul 2025 — Dec 2025

- Designed and maintained a scalable design system for a restaurant reservation SaaS platform.
- Led transition from a legacy interface to a modern design system while the platform remained live.
- Improved UI consistency and usability across key product flows.

MTS Digital — Product Designer (UX/UI) — Jul 2022 — May 2025

- Led UI/UX design for the MWS CDN management platform used by developers and enterprise clients.
- Designed interfaces for managing CDN resources, caching, origins and delivery rules.
- Maintained and evolved the product design system and collaborated closely with engineers.
- Project won Digital Stars 2024 as the best external product at MTS.

Metrika Real Estate — Senior Product Designer — Jan 2022 — Jul 2022

- Designed browsing flows and apartment cards for a residential real estate platform.
- Improved information hierarchy to simplify property comparison and evaluation.

Lotus Themes — UX/UI Designer — Mar 2021 — Dec 2021

- Redesigned Zendesk Marketplace Help Center themes.
- Increased theme sales by 3x after redesign.

Galileosky — UX/UI Designer — Dec 2020 — Feb 2021

- Designed dashboard and workspace for Easy Logic telematics configuration platform.

SKILLS

Product Design, UI Design, UX Design, Design Systems, Interaction Design, Responsive Design, Accessibility (WCAG)

TOOLS

Figma, Adobe Creative Suite, HTML, CSS

LANGUAGES

Russian — Native | English — B2